



IND/IDDE TRAINING WORKSHOP

Number of Evaluations: 35

Number of Attendees: 47

Quinlan Community Center – 10185 N Stelling Rd, Cupertino

June 16, 2025

1. Regional Water Board Industrial Stormwater Inspection Program – Maggie Monahan and Joe Monical, Regional Water Board Staff

Very Useful 21 Somewhat Useful 14 Not useful 0

Comments:

- Harder to follow without printout (3)
- Good to know that cities should be checking SMARTS regularly for updates on if the Water Board has inspected and/or issued an enforcement action
- I didn't learn much new, but I appreciated having the Water Board present during the workshop
- Would have liked a more comprehensive example of one of their inspections
- It is good to learn their process and about the program
- I would love to hear more about the referral program
- Good to know how RWB conducts/prioritizes inspections
- It is interesting to see how the Water Board prioritizes the sites
- Smaller cities don't deal with industrial stormwater inspections due to lack of these facilities
- Very general

2. Valley Water Pollution Prevention Hotline Program Summary and Incident Responses – Heather Malanog, Valley Water

Very Useful 26 Somewhat Useful 9 Not useful 0

Comments:

- Did not know about this group
- How does this program fit into the bigger picture with CAL OES being the “one stop shop”?
- It would be helpful to know how many people staff the hotline
- Great/useful information (2)
- Interesting case study photos (4)
- Good to know the hotline resource

3. From Unknown Source to Identified Responsible Party – Eric Uldrick, City of San Jose

Very Useful 33 Somewhat Useful 2 Not useful 0

Comments:

- Only \$1800 fine for 6 months dumping?
- Awesome! Great follow up and consistent response from Eric
- A good example of how to follow up and track down RP to restore the issue
- Great slides & key takeaways
- Interesting case with multiple parties involved
- It was helpful to see the various methods to find responsible parties
- Very detailed presentation
- Great advice on investigative tactics and communications
- Best presentation- very useful (2)

4. Business Inspection Case Study: Seasonal Concerns – Daphny Pan, City of San Jose

Very Useful 30 Somewhat Useful 5 Not useful 0

Comments:

- Very relatable
- Interesting case with multiple parties involved
- Great presentation (2)
- Good example of follow up and seasonal issues
- Daphny did great work! Loved to hear that she had a good response from her facility, great to hear the coordination with teamwork as well.
- Amazing
- Very unique case study

5. IND/COM & IDDE Case Study – Rafles Warnars, WWSWA

Very Useful 24 Somewhat Useful 11 Not useful 0

Comments:

- Learned authority varies between agencies
- It would be interesting to learn how Los Gatos issues enforcement for work done by West Valley Stormwater Authority
- Best case scenario, Rafles is great and very knowledgeable
- It is hard to hear; salmon background slide and enforcement structure overview would be helpful because of how different it is.
- I enjoyed the connection between IDDE & IND inspections

6. Municipal Regional Permit: Provision C.4/C.5 and More – Kristin Kerr, Program Staff

Very Useful 31 Somewhat Useful 4 Not useful 0

Comments:

- Great material
- Maybe this presentation should be first
- Thank you! I always appreciate this section, especially for new inspectors

- Great refresher & nice having the information in a succinct slide deck
- Good overview (2)
- I really appreciate the breakdown of the MRP, especially useful for new inspectors/employees
- Good discussion points that I'll bring to the team
- I enjoyed hearing a little bit about other provisions

7. Inspector Resources – Kristin Kerr, Program Staff

Very Useful 30 Somewhat Useful 5 Not useful 0

Comments:

- Thank you! Great overview (3)
- Thank you for the slides, great desk reference
- I appreciate going over resources. Fact Sheets, etc.
- Excited about Tallow BMP fact sheet

8. Did this training meet your expectations? Yes 35 No 0

Comments:

- Case studies should be challenging

9. What parts of the training were most useful to you?

- Listening to other municipalities
- Case studies (4)
- Cases and resources
- Review of the general permit and case studies
- Unknown source/ Kristin's presentation
- Explaining resources available
- I found the case studies to be incredibly helpful. It's incredibly useful to see what other municipalities do
- When facing similar issues, I also enjoyed the inspector talk.
- Going into depth the requirements of the different provisions in the MRP
- Examples of inspections & how corrective actions were enforced & implemented
- Getting info about the resources available
- Regional Water Board presentation, case study photos, MRP overview, resources available
- All the examples
- Case studies' photos
- Case studies & MRP overview
- Water Board presentations
- Meeting other inspectors
- Real work examples
- Information on citations & case studies
- The case studies were very interesting

- Going into regulatory requirements
- When illicit discharge detected/ reported
- While I love hearing about case studies, Kristin's presentation about the MRP was very helpful, it brought up good questions after the presentation, but it is also good for our teams to bring back to the office.
- The Regional Water Board presentation because it was the first I've heard the material in presentation format. Also, the CASQA Handbook overview & fact sheet information.

10. What would have made this training more useful?

- More interpretation of legal language
- Talk about SOP's
- Focus on real-world examples
- More interaction
- Examples of reports
- More case discussions
- EPA takes on some subjects
- Resource sheet but great information in the presentations
- More challenging case studies, Water Board to address referrals roundtable to discuss more
- Not an industrial talk
- Discussion of how to improve mobile food truck permitting requirements
- More detailed Regional Water Board inspection case study/walkthrough
- Comparison of enforcement/inspector/programs structures and tracking/reporting SOPs
- A mic/sound check prior to presentation would really help with audio quality/the ability to clearly hear the presenters
- Having the room warmer would make it more comfortable and easier to focus on content

11. What topics would you recommend for a future training?

- Various clean up methodology
- Metal storage outside, uncovered storage
- Case enforcement and fine structure
- Tougher issues, more audience engagement to show experience/challenges
- Unhoused RV's & trailers including resources
- When to bill responsible parties for city time/clean up
- Difficult Responsible Parties
- Permit development processes
- I would love to hear more about the new MRP provisions and how they apply to municipalities, especially to the work that the inspectors do
- Perhaps a fire or conditionally exempt discharge presentation
- Current challenges from different agencies, punch list for onsite inspection

12. General Comments?

- Thanks (6)
- Great workshop, thank you (3)
- The microphone/audio was very poor, making it difficult to understand the speaker
- Would it be more helpful to pass the second microphone around for questions or make sure the speaker repeats (2)
- Very timely, organized with great speakers
- Keep the lunch, perhaps add noncaffeinated drinks and time to connect with other agencies
- I like the format - Kristin & case studies
- Don't print PowerPoint slides, waste of paper
- Job titles on the agenda could be helpful
- Thank you for having it in person