

MUNICIPAL MAINTENANCE STORMWATER TRAINING WORKSHOP

Number of Evaluations: **91**

Number of Attendees: **255**

Zoom Webinar

April 10, 2024

1. Stormwater Pollution Prevention - Kristin Kerr, SCVURPPP Program Staff
Very Useful - 68 Somewhat Useful - 21 Not useful - 1 Not Applicable - 1
2. Street/Road Repair and Maintenance BMPs –Peter Schultze-Allen, SCVURPPP Program Staff
Very Useful - 61 Somewhat Useful - 22 Not useful - 1 Not Applicable - 6
3. Bridge and Structure Maintenance BMPs – Kevin Huniu, SCVURPPP Program Staff
Very Useful - 49 Somewhat Useful - 27 Not useful - 2 Not Applicable - 12
4. Graffiti Removal BMPs – Vishakha, SCVURPPP Program Staff
Very Useful - 61 Somewhat Useful - 21 Not useful - 2 Not Applicable - 5
5. Sidewalk/Plaza Maintenance and Pavement Washing –Peter Schultze-Allen, SCVURPPP Program Staff
Very Useful - 61 Somewhat Useful - 23 Not useful - 2 Not Applicable - 4
6. Maintenance and Cleanup Activities BMPs – Kevin Huniu, SCVURPPP Program Staff
Very Useful - 60 Somewhat Useful - 24 Not useful - 1 Not Applicable - 4
7. Spill and Discharge Response and Notification Procedures and Contacts - Kristin Kerr, SCVURPPP Program Staff
Very Useful - 66 Somewhat Useful - 22 Not useful - 1 Not Applicable - 1
8. Corporation Yard SWPPPs and BMPs - Kristin Kerr, SCVURPPP Program Staff
Very Useful - 63 Somewhat Useful - 21 Not useful - 1 Not Applicable - 3

9. Did this training meet your expectations? Yes: 83 No: 6

10. General Comments

- A lot of the material doesn't pertain to what my sections do.
- As always, very important and useful to my job. Presenters were very knowledgeable and professional.
- Different but relevant
- Everything was covered in training.
- Good training
- Good training. Polls/quizzes seem to keep attendees engaged.
- Great information
- Great Job (2)
- Great refresher
- I have been doing C2 training for the County's Maintenance staff annually for the past 13 years. I have an older EOA Corp yard training slide set that I expanded to add more of the C2 elements of the training applicable to our staff. I took this training to see if there is something new or interesting to add to our training. I didn't really get anything out of the training that made me want to add more information to my training.
- I'm not municipal maintenance staff, but in charge of ensuring training requirements under C2 are met. This training will be a good resource to share with staff in their all-hands meeting this year, for new staff, and as a periodic refresher. Thanks for creating this as a resource.
- Individuals who presented material were professional and did a good job.
- More in-depth details on some of the presentations. Looked like some got cut short for the purpose of fitting additional presentations in when there was some overlap and more chances to go into detail instead.
- Most people with common knowledge know that water goes down the drain, not contaminants/trash. This training is far too long for the content covered.
- Meeting was informative.
- Really great information
- Thank you (2)
- Thank you for your time putting this training together.
- The class was very helpful. It makes you more aware of activities around storm drains.
- The information was interesting but did not directly pertain to my work.
- The information was so brief and high-level it felt barely more detailed than sending out factsheets for everyone to read.
- The online training isn't as effective as in-person, although more convenient.
- The training started off with an unorganized feel but then got better once the presentations were going on.
- This training covered all aspects and made me aware of the activity areas in our corporation yard.
- Very appreciative of the presenters' time and knowledge
- Very good information on how to protect what is going into our storm systems
- Very helpful and useful information
- Very informative (4)

- We will use the publications for on-site reference.
- Would be better to have in person presentation with demonstration of BMPs.

11. What parts of the training were most useful to you?

- All of it (8)
- Awareness of wash water needing to be completely captured.
- BMPs
- Corp yard information (2)
- Corp yard SWPPPs
- Corp Yard items were nice.
- Good points about including BMP information in maintenance or CIP projects. We have some, but good reminder to review them.
- Graffiti and Plaza Maintenance
- Graffiti Removal (4)
- Graffiti removal and clean up
- Graffiti removal and the corporation yard clean up information
- How to prevent pollution going into storm drains
- I think the information and explanations were delivered appropriately and effectively.
- It was a good refresher on how to our work and keep the Bay clean.
- It was all good knowledge to learn new things.
- It was all pretty relevant.
- It was review material for me, so I am not necessarily the target audience. Beginning maintenance staff may have found it informative.
- Learning areas of activity to be aware of
- Maintenance & cleanup presentation
- Maybe not useful, but poignant...when Vishakha was talking about graffiti removal and there were so many controls that were needed to be enacted for hazardous waste capture and removal, it made me fully understand why the graffiti doesn't get abated. The removal process is so cumbersome and expensive, the taggers are just going to win this battle.
- Most of the graffiti removal section although we don't really use power washers for it but it's really useful.
- None
- Sidewalk and graffiti removal
- Spill and discharge response
- Spill discharge and Corp yard sections
- Spill notification procedure and Sidewalk / Plaza
- Spill response, corp yard SWPPPs
- Storm water pollution prevention (4)
- Street/Road Repair and Maintenance (3)
- The polling was interesting and helped with the conversation after each topic.
- The spill and discharge was good to know
- Topics that informed me who to contact in the event of a spill
- Wash rack section

12. What would have made this training more useful?

- Demonstration of BMP devices
- I think an in person training regarding these topics is always more effective
- I want to say more hands on/demo style of training as I think the audience was more maintenance oriented and I think it would better for an outdoor hands on training program as opposed to a Zoom meeting.
- If available some new technologies that will be coming up to help keep dirty water cleaner
- In addition to the recordings, would SCVURPPP provide the PowerPoint presentations to stormwater managers in case they would like to supplement / modify with City-specific information?
- It was all pretty good.
- It was fine.
- It was fine. Fairly comprehensive.
- It's not broken, don't fix a thing.
- Maybe more visual aids
- Maybe videos on how to set up BMPs.
- More detail about spill response protocol for reporting to local agencies, hands on ideas to supplement training.
- More in-depth discussion of the various categories, including practical examples based on real situations.
- My groups work 24/7 schedules, having this available to share during the off shifts is important, which I believe we will be able to do.
- Nothing I can think of (3)
- Provide slides before
- Quick videos
- The class had the information needed to help prevent hazardous run off. It is ok the way it was presented.
- Tips on where to find types of BMPs for inlet protection and general discussion of effectiveness from what the group is already using.
- Training was to long for one sitting.
- Video demonstrations of how to complete the job properly.
- Video slides

13. What topics would you recommend for a future training?

- Add more homeless concerns, policies, and procedures.
- Adding collection of storm water
- BMPs for pests in bioretention facilities
- Cleaning & maintaining yards
- Concrete and asphalt saw cutting
- Evaluation of BMPs (length they can be used for, best practices/procedures on how to put them in place)
- Hands on activities and ideas for training on-site staff
- Haz Mat handling and storage
- How debris and other things can affect our water

- It covered the items our team was interested in.
- It covered the items we needed to know.
- LID landscaping management and servicing for maintenance crews.
- Maybe show more pollution of places, of what would happen if we don't take care environments.
- More Corp Yard specific presentations
- More in-depth discussion of the various categories, and coverage of the areas not addressed (rural maintenance, pump stations).
- My sections are pretty well trained on responding to sanitary overflows, that's our daily focus
- Pesticide/herbicide cleaning of equipment
- Poison and Haz Mat handling and storage
- Streets and pavement
- The information included was great.