



IND/IDDE STORMWATER INSPECTOR TRAINING
Industrial, Commercial and Illicit Discharge Stormwater Inspections
May 29, 2018

1. Documenting Inspections and Investigations – John Pedersen, Santa Clara County District Attorney’s Office

very helpful **31** somewhat helpful **2** not helpful **0**

Comments

- Really enjoyed hearing examples from Mr. Pedersen’s experience
- Very detailed investigative techniques
- Great training
- Very relevant
- Well delivered
- Very detailed
- Outstanding
- Appreciated that John answered questions I needed to ask
- Some tips were ideas people may already know, but are worth repeating/reminding why
- Some new information and perspectives – also helpful
- Some concepts apply to other types of inspections too
- Very good presenter – institutional knowledge
- Presentation was very detailed and presenter explained the process well
- Great information from a very experienced professional, it was a good change of pace from the usual presentation at this workshop
- Excellent
- Difficult to hear. Please use microphone next time. Other than that, very useful information and tips.
- Straight to the point presentation with super relevant examples
- It was great to see and hear from someone with so much enforcement experience and the circumstances and situations he has been in
- Very interesting/insightful information

2. Case Studies – Municipal Staff

very helpful **28** somewhat helpful **5** not helpful **0**

Comments

- Could use more clean images so we can better understand violation
- The cases were very helpful
- More case studies in the future would be good
- It is always interesting to learn about what challenges other cities deal with
- Interesting
- Great
- Video helped with the evidence

3. Did this training meet your expectations? 33 Yes 0 No

4. What topics would you recommend for future training?

- FOG Inspections
- More scenarios
- More case studies (2)
- Videos
- Maybe more than one case study per topic (i.e. 2 illicit connection case studies)
- How to deal with combative parties
- Other useful training opportunities
- When to call outside agencies, and who to call
- Comparison of a few municipal inspection IDDE & IND forms
- How the terms are defined/interpreted – helping to make sure we all would make similar interpretations to meet MRP requirements for tracking data
- After hours violations
- Dealing with irate responsible parties (for new inspectors)
- More case studies, especially really difficult/challenging situations
- After hours Public Works staff training of how to investigate a report of a discharge (Inspector 101 type)
- Regulating mobile businesses (car fueling/washing)
- Documenting inspection with John Pedersen
- New exciting regulations and/or changes in enforcement processes

5. General Comments

- Great workshop, thank you EOA!
- Great presentations
- Fewer printout, make it optional please
- Thank you