



CITY OF
PALO ALTO

CASE SCENARIO

Forklift Service Facility

You are scheduled to inspect a commercial facility that performs maintenance and cleaning on forklifts and other equipment. Upon arrival, you immediately become aware of multiple stormwater concerns...



There appears to be water seeping through the pavement and running offsite to the street.




Forklift steam cleaning and maintenance is being performed outdoors with no implementation of BMPs.



After further investigation, you become aware that the source of the water running off-site is likely a leaking unregistered Artesian groundwater well (Well). The Facility has plumbed this Well to the sanitary sewer to relieve the water pressure, so that less water seeps through the pavement. In addition, the Well is plumbed to a neighboring property for irrigation.





The Facility is willing to clean up the site. What steps do you take to help the facility do this, and to achieve compliance?

- What are the appropriate education and enforcement steps to take to address the outdoor maintenance and cleaning of forklifts and equipment?
- Why is the leaking artesian groundwater well a stormwater issue?
- What steps do you take in order to eliminate the water from the Well leaking offsite? What agencies are involved?

Palo Alto's Response:

Facility personnel were trained on applicable BMPs. The Steam cleaning pad was moved indoors, sealed, and berms were constructed to eliminate run-off and overspray to the storm drain system.



Addressing the leaking Artesian groundwater well

